



CradleCare Extended Warranty

EXTEND STANDARD HARDWARE WARRANTY TO MULTIPLE YEARS

CradleCare Extended Warranties can be purchased in subsequent years, and as a follow-on warranty at the conclusion of the standard warranty period. No gap in coverage is allowed: the new warranty must be in place before the existing warranty expires.

CRADLEPOINT 2, 3, & 5 YEAR EXTENDED WARRANTIES

- + Hardware repair/replacement*

CONSIDER UPGRADING TO CRADLECARE SUPPORT:

	CradlePoint Standard Warranty	CradleCare Extended Warranty	CradleCare Support
Software bug fixes and upgrades			✓
Hardware repair/replacement*	✓	✓	✓
Advanced replacement			✓
12x5 technical support			✓
Qualified 24x7 technical phone support			✓
Service level targets			✓
Online video-based training sessions			✓
Dedicated assigned account engineer (applies to networks of 50 sites or greater)			✓
Multi-year plans		✓	✓

*Hardware warranties cannot be extended beyond 5 years from the date of purchase.

GO TO CRADLEPOINT.COM/CRADLECARE TO LEARN MORE.

CRADLECARE EXTENDED WARRANTY:

- + Hardware repair/replacement – extend standard warranty to 2, 3, or 5 years

CRADLECARE SUPPORT:

- + Unlimited access to CradlePoint Technical Assistance Center
- + Dedicated enterprise support engineer (only applies to networks of 50 sites or greater)
- + Service level targets
- + Online video-based training sessions
- + Software bug fixes and feature upgrades
- + Advanced replacement

PURCHASING:

- + Pricing based on annual subscription

Request a quote –

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☎ +1.855.813.3385